

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 30th January' 2020
In C.G.No:189/ 2019-20/Ongole Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

M. Ch. Veeraiah
Sunkesula,
P. Araveedu,
Prakasham-Dist

Complainant

1. Executive Engineer/Operation /Markapur

Respondents

ORDER

1. Complainant presented a complaint to this forum regarding reduction of load from 10 HP to 5 HP to his LT category service.
2. Respondent No.1 submitted his written statement before the Forum stating that the load deration was effected from 10 HP to 5 HP on 13.11.2019 by AAO/ERO/ Markapur and at present the load of the above service shows as 5 HP.
3. When complainant was contacted by the Forum on 17.12.2019 at 5.45 P.M. expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Viduyt Ombudsman,** Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to

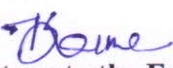
DESPATCHED
DATE 03/02

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 30th January 2020.

Sd/- Sd/- Sd/-
Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha

Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.